

Paratransit (Demand Response)

marta



DESCRIPTION:

- **Paratransit** (also called **demand response** or **dial-a-ride**) is comprised of passenger cars, vans or small buses operating in response to calls from passengers or their agents to the transit operator, who then dispatches a vehicle to pick up the passengers and transport them to their destinations. A paratransit operation is characterized by the following: (a) The vehicles do not operate over a fixed route or on a fixed schedule except, perhaps, on a temporary basis to satisfy a special need; and (b) typically, the vehicle may be dispatched to pick up several passengers at different pick-up points before taking them to their respective destinations and may even be interrupted en route to these destinations to pick up other passengers. The following types of operations fall under the above definitions provided they are not on a scheduled fixed route basis: many origins-many destinations, many origins-one destination, one origin-many destinations, and one origin-one destination

SERVICE:

- 1-18 persons per vehicle
- 20-70 miles per hour
- Not on a fixed route: service only when called upon

Cost:

- \$54,000-\$127,000 per vehicle
- \$5.00-\$106.90 per unlinked trip to operate
- \$0.94-\$10.40 per revenue mile



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